

From,

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### **CERTIFICATE OF APPRECIATION**

This is to certify that **M/s. Infomaps** [Sri Mangadu Kamatchi amman Business Corporation] is hereby recognised and appreciated for its exemplary professional services rendered in the development and deployment of **an open-source Web GIS application tailored for real-time monitoring at Tambaram Corporation.**

Their contribution has significantly enhanced the operational efficiency of the **Integrated Command and Control Centre (ICCC)** by enabling street-level micro-analysis across key service domains, including: Water Supply, Street Lighting, Solid Waste Management, Vehicle Movements, Disaster Management, Health Services, and Public Grievance Redressal.

The integration of these modules into a unified platform has empowered our teams to swiftly identify service delivery gaps and respond with greater precision and speed.

We also commend Infomaps for the successful development and launch of the **“Voice of Tambaram”** mobile application, now available on the Play Store. This citizen-centric tool has strengthened public engagement and streamlined grievance reporting and resolution.

The professionalism, technical expertise, and timely execution demonstrated throughout the project, along with a prompt support system, have been truly commendable and instrumental in the success of this initiative.

We look forward to continued collaboration with Infomaps in our journey toward smarter, more responsive urban governance.

**Commissioner**

**Tambaram City Municipal Corporation**